

Oakvillegreen Native Plant Sale ~ Terms & Conditions 2021

Oakvillegreen is a not-for-profit organization and cannot offer a plant material guarantee or replacement under any conditions.

We will accept orders until Wednesday **April 28, 2021**.

It is your responsibility to **pick up your prepaid order on Saturday May 8, 2021 between the hours of 9am and 12pm**

Location To Be Confirmed via email to purchasers. Contactless Pickup guaranteed.

If you cannot pick up your plants on Saturday May 8, it is your responsibility to make arrangements with Oakvillegreen via email (programs@oakvillegreen.org) to pick up your order on Friday May 7. Any plant material not claimed after 12 pm on May 8 cannot be held.

It is your responsibility to ensure that you have a suitable vehicle and/or trailer to safely transport your plant order.

If for any reason you decide not to go ahead with your plant order, it is your responsibility before April 28, 2021, to let Oakvillegreen know via email (programs@oakvillegreen.org) that you'd like a refund. Payments received after April 28, 2021 cannot be refunded under any conditions. **Any cancellations after April 28, 2021 will not be refunded.** Plant material that has not been picked up cannot be refunded under any conditions.

We strive to ensure that plant materials ordered are as described in our online store, but we may need to make reasonable substitutions based on availability.

Thank you for supporting biodiversity...and our organization!
Happy planting,
The Oakvillegreen Team

